Systems and software engineering — Life cycle processes — Requirements engineering

Ingénierie des systèmes et du logiciel — Processus du cycle de vie — Ingénierie des exigences
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Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

IEEE Standards documents are developed within the IEEE Societies and the Standards Coordinating Committees of the IEEE Standards Association (IEEE-SA) Standards Board. The IEEE develops its standards through a consensus development process, approved by the American National Standards Institute, which brings together volunteers representing varied viewpoints and interests to achieve the final product. Volunteers are not necessarily members of the Institute and serve without compensation. While the IEEE administers the process and establishes rules to promote fairness in the consensus development process, the IEEE does not independently evaluate, test, or verify the accuracy of any of the information contained in its standards.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of ISO/IEC JTC 1 is to prepare International Standards. Draft International Standards adopted by the joint technical committee are circulated to national bodies for voting. Publication as an International Standard requires approval by at least 75% of the national bodies casting a vote.

Attention is called to the possibility that implementation of this standard may require the use of subject matter covered by patent rights. By publication of this standard, no position is taken with respect to the existence or validity of any patent rights in connection therewith. ISO/IEEE is not responsible for identifying essential patents or patent claims for which a license may be required, for conducting inquiries into the legal validity or scope of patents or patent claims or determining whether any licensing terms or conditions provided in connection with submission of a Letter of Assurance or a Patent Statement and Licensing Declaration Form, if any, or in any licensing agreements are reasonable or non-discriminatory. Users of this standard are expressly advised that determination of the validity of any patent rights, and the risk of infringement of such rights, is entirely their own responsibility. Further information may be obtained from ISO or the IEEE Standards Association.

ISO/IEC/IEEE 29148 was prepared by Joint Technical Committee ISO/IEC JTC 1, Information technology, Subcommittee SC 7, Software and systems engineering, in cooperation with the Software & Systems Engineering Standards Committee of the IEEE Computer Society, under the Partner Standards Development Organization cooperation agreement between ISO and IEEE.
Introduction

This International Standard provides a unified treatment of the processes and products involved in engineering requirements throughout the life cycle of systems and software. This International Standard is the result of harmonization of the following sources:

ISO/IEC 12207:2008 (IEEE Std 12207-2008), Systems and software engineering — Software life cycle processes

ISO/IEC 15288:2008 (IEEE Std 15288-2008), Systems and software engineering — System life cycle processes


IEEE Std 830, IEEE Recommended Practice for Software Requirements Specifications

IEEE Std 1233, IEEE Guide for Developing System Requirements Specifications

IEEE Std 1362, IEEE Guide for Information Technology — System Definition — Concept of Operations (ConOps) Document


ISO/IEC/IEEE 24765, Systems and software engineering — Vocabulary
Systems and software engineering — Life cycle processes — Requirements engineering

1 Scope

This International Standard

--- specifies the required processes that are to be implemented for the engineering of requirements for systems and software products (including services) throughout the life cycle,

--- gives guidelines for applying the requirements and requirements-related processes described in ISO/IEC 12207:2008 (IEEE Std 12207-2008) and ISO/IEC 15288:2008 (IEEE Std 15288-2008),

--- specifies the required information items that are to be produced through the implementation of the requirements processes,

--- specifies the required contents of the required information items, and

--- gives guidelines for the format of the required and related information items.

This International Standard is applicable to

--- those who use or plan to use ISO/IEC 15288 and ISO/IEC 12207 on projects dealing with man-made systems, software-intensive systems, software and hardware products, and services related to those systems and products, regardless of project scope, product(s), methodology, size or complexity,

--- anyone performing requirements engineering activities to aid in ensuring that their application of the requirements engineering processes conforms to ISO/IEC 15288:2008 (IEEE Std 15288-2008) and/or ISO/IEC 12207:2008 (IEEE Std 12207-2008),

--- those who use or plan to use ISO/IEC/IEEE 15289:2011 on projects dealing with man-made systems, software-intensive systems, software and hardware products, and services related to those systems and products, regardless of project scope, product(s), methodology, size or complexity, and

--- anyone performing requirements engineering activities to aid in ensuring that the information items developed during the application of requirements engineering processes conform to ISO/IEC/IEEE 15289:2011.

2 Conformance

2.1 Intended Usage

This International Standard provides guidance for the execution of the ISO/IEC 15288 and ISO/IEC 12207 processes that deal with requirements engineering. This International Standard also provides normative definition of the content and recommendations for the format of the information items, or documentation, that result from the implementation of these processes. Users of this International Standard can claim conformance to the process provisions or to the information item provisions, or both.
2.2 Conformance to processes

This International Standard provides requirements for a number of requirements engineering processes suitable for usage during the life cycle of a system, a product, or a service.

The requirements for processes in this International Standard are contained in 5.2.4, 5.2.5, 5.2.6, 5.2.7, and 6.1.

NOTE 1 If a user of this International Standard claims full conformance to ISO/IEC 15288:2008 (IEEE Std 15288-2008) and/or ISO/IEC 12207:2008 (IEEE Std 12207-2008), then by implication the user may claim conformance to the processes in this International Standard.


2.3 Conformance to information item content

This International Standard provides requirements for a number of requirements engineering information items to be produced during the life cycle of a system, a product or a service. A claim of conformance to the information item provisions of this International Standard means that

— the user produces the required information items stated in this International Standard, and

— the user demonstrates that the information items produced during the requirements engineering activities conform to the content requirements defined in this International Standard.

The requirements for information items in this International Standard are contained in Clause 7. The requirements for the content of information items in this International Standard are contained in Clause 9 and Annex A.

NOTE 1 If a user of this International Standard claims full conformance to ISO/IEC/IEEE 15289, it does not imply that the user may claim conformance to the information items and information item content in this International Standard. The reason is that this International Standard adds additional information items.

NOTE 2 In this International Standard, for simplicity of reference, each information item is described as if it were published as a separate document. However, information items will be considered as conforming if they are unpublished but available in a repository for reference, divided into separate documents or volumes, or combined with other information items into one document.

2.4 Full conformance

A claim of full conformance to this International Standard is equivalent to claiming conformance

— to the provisions contained in subclauses 5.2.4, 5.2.5, 5.2.6, and 5.2.7,


— to the information items cited in Clause 7, and

— to the content requirements of the information items in Clause 9 and Annex A.

2.5 Tailored conformance

2.5.1 Processes

2.5.2 Information items

When this International Standard is used as a basis for establishing a set of information items that do not qualify for full conformance, the clauses of this International Standard are selected or modified in accordance with the tailoring process prescribed in Annex D. The tailored text, for which tailored conformance is claimed, is declared. Tailored conformance is achieved by demonstrating that requirements for the information items, as tailored, have been satisfied using the outcomes of the tailoring process as evidence.

3 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document, (including any amendments) applies.

ISO/IEC 12207:2008 (IEEE Std 12207-2008), Systems and software engineering — Software life cycle processes

ISO/IEC 15288:2008 (IEEE Std 15288-2008), Systems and software engineering — System life cycle processes


4 Terms, definitions and abbreviated terms

4.1 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO/IEC 15288, ISO/IEC 12207 and the following apply.

4.1.1 acquirer
stakeholder that acquires or procures a product or service from a supplier


NOTE Other terms commonly used for an acquirer are buyer, customer, owner, and purchaser.

4.1.2 attribute
inherent property or characteristic of an entity that can be distinguished quantitatively or qualitatively by human or automated means

[ISO/IEC 25000:2005]

NOTE ISO 9000 distinguishes two types of attributes: a permanent characteristic existing inherently in something; and an assigned characteristic of a product, process, or system (e.g. the price of a product, the owner of a product).

4.1.3 baseline
specification or product that has been formally reviewed and agreed upon, that thereafter serves as the basis for further development, and that can be changed only through formal change control procedures